



# English



**LAVANDEI**  
LAVANDERIA SELF-SERVICE

## HOW TO USE?

Use below payment machine to pay and release the washer or dryer machine, according the instructions:

- 1** Choose your language, on the bottom of screen. Then touch in WASH or DRY. On the next screen touch on I'm a foreigner, choose your nationality.
- 2** Enter your ID document number (Passport, Driver License, etc - only numbers), touch Next and then enter your cellphone, including the country code.
- 3** Choose the available machine you want to use, according the number of machine on screen and machine stickers. Then touch on pay.
- 4** Check the amount (BRL - R\$) and tap pay to continue. If you have a voucher, before tap on VOUCHER button, enter the voucher code and then tap apply.
- 5** Choose your payment method (credit, debit card or PIX). You can use NFC card on top of machine or insert card on the right of machine. If you choose PIX, a QR code will be generated on screen to pay.
- 6** When the payment is approved, tap close to release the machine. The chosen machine beep a sound and will be free to use.

## IMPORTANT

- If you wish, you can pay two washers or dryers once payment, if the machines are available, just mark two machines during the payment process.
- At the end of payment process, if you need the payment receipt, just touch on client receipt
- If you prefer, you can insert your credit or debit card at the right side of payment machine



**Need help?**

**+55 (54) 99685-5821**





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## HOW IT WORKS IN 3 STEPS

1. On the payment machine, choose Washer or Dryer you wish and then pay
2. Put the clothes at the chosen machine. You can identify the machine by a numeric sticker. Do NOT add soap or softener
3. Press START button on the respect machine panel to start wash or dry

### USE THE BASKET TO MEASURE MACHINE CAPACITY



### CHECK THE INSTRUCTIONS ON YOUR CLOTHES LABEL



### WARNING

Do NOT wash or dry



SHOES AND SNEAKERS



ITEMS USED BY PET



RUGS AND FLOOR CLOTHS



HOSPITAL CLOTHING



CLOTHES WITH GREASE

### IMPORTANT

Check the pockets of your clothes before putting in the machine

The washing cycle is about 35 minutes and the door of washing machine stay locked. The drying cycle is about 45 minutes. If you wish a short dry you can open the dryer machine any moment and check your clothes. To continue dry, close the door and press start on the dryer machine panel



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## CONDITIONS OF USE

- 1 - Lavandeí is a self-service laundry, our clients are responsible to operate washers or dryers to wash or dry your clothes.
- 2 - Follow correctly all instructions to operate the machines, which are present in the posters and stickers near the machines and around the room
- 3 - Wash or dry results and care of clothes are exclusive responsibility of the customer. We recommend you be present at the laundry during all cycle of wash or dry

## FIQUE ATENTO

- 1 Wash or dry results and care of clothes are exclusive responsibility of the customer. Follow correctly all instructions
- 2 Use the baskets inside the laundry to measure correct capacity of the machines. Never exceed the maximum capacity of basket, to best wash or dry results
- 3 We are not responsible of any material damage may occur during the washing or drying cause when you do not follow all instructions
- 4 This laundry is remotely monitored 24h. All images is recorded and may be used to identify any property damage, situations when machines was operated outside the instructions or other problems



Out of  
energy



Need help  
to operate  
machines?



Problems  
with any  
machines



**Need help?**  
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# WASH

- 1 Choose the available washer machine on the payment machine and pay
- 2 Use the basket to measure capacity and then put on the machine
- 3 Press **START** button
- 4 The door is locked during the wash cycle. The panel show the time in minutes to end of cycle
- 5 At the end of cycle, the washer will beep. You can get the clothes. Check inside if all clothes have been collected



# DRY

- 1 Choose the available dryer machine on the payment machine and pay
- 2 Check the dryer filter is clean. Use the basket to measure capacity and then put on the machine
- 3 Press **START** button
- 4 Do not forget to clean the dryer filter after use. At the end of cycle the dryer will beep and you can get the clothes.

NOTE: During the drying cycle you can open the dryer door any moment, if you need remove any clothes or wish a short dry. After close the door, press **START** button to restart the dryer cycle

## AUTOMATIC INJECTION OF SOAP AND SOFTENER



DO NOT ADD ANY PRODUCT INTO THE MACHINES

## USAGE GUIDELINES



Use the basket to measure the limit of machines capacity. Never exceed the capacity of the basket, as the machines will not perform as expected



Pets are welcome to our laundry, but for health reasons, it's not allowed wash or dry any items used by pets



If you wish wash or dry blankets or comforters any sizes, please wash or dry one item once per machine.



Our washers injecting soap and softener automatically. You do not need put any product into the washer



At Lavanei, the customer is responsible to operate the machine and wash or dry. Follow all instructions to best results



Before start and at the end of dry cycle, always remember to clean the filter inside of dryer



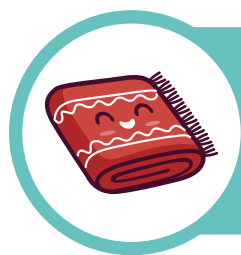
To avoid damage to machines, it's not allowed wash or dry any footwear



After using the washer, leave the door ajar for the next customer to use.



If you need any help, call or WhatsApp us +55 (54) 99685-5821 Follow our social media @lavandei.np



# ATTENTION!!

## FOLLOW THIS INSTRUCTIONS WHEN WASHING AND DRYING BLANKETS OR COMFORTERS

- 1** Wash or Dry only **ONE** blanket or comforter once per machine. **Never put more than one item in the machine**, regardless of size.
- 2** During the drying cycle, **we recommend turning blanket or comforter each 15 minutes**, opening the dryer door and turning the item. Then close the door and press **START** to continue.
- 3** Follow the recommended **instructions** to wash or dry presents on the **label of your blanket or comforter**, specially drying
- 4** The **customer is unique responsable to operate the washer or dryer machines and handling** your clothes, blankets, comforters and other items. Follow correctly instructions.



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